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Thomas P. Denicolo
Bella Brothers
6533 Rising Sun Ave.
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June 1, 2011

Dear Tom and Bella Brothers,

I am writing to express my appreciation for the wonderful remodel project you undertook on our 100 year old bathroom from mid March to the end of April. This was a very tough job which I am very glad I did not undertake myself. Our experience was positive from the start – with Tom Denicolo’s introduction to your company and his careful ear listening to what my wife really wanted and needed in a bathroom. He was very attentive and at no time did he push ideas that were out of keeping with the atmosphere of a Victorian era house.

Once construction started things went quickly and smoothly, without any significant mess, though I will say that my wife made special preparations covering everything in adjacent rooms with sheets and drop-cloths. Nonetheless, when I got back after the extensive demolition was complete the area was very clean. The carpenters did a great job of the basic underlying construction and after the plumbers put in the new plumbing the tile man was very efficient and professional, doing a really beautiful and expert job, even coping with the surprises that inevitably come up when working on an old house. We wanted a three glass walled shower and the glass people made this everything we expected and more. The builders came back and installed the new cabinetry, again coping with the surprises of old classic moldings in the way of new drawers without any problem. Plasterers did a great job on the new upper walls and the unanticipated gaps between the dry wall and the old door moldings, and finally the painter polished the place off so it looked like brand new, yet also like it has been there since the house was built in 1895.

The workmen always showed up when they said they would, were very professional in their conduct. All the timing milestones of the project were adhered to and I can say that the final outcome of the project exceeded our expectations and was met with wonder and approval by all visiting family members and friends.

Again, I am more than happy I did not take on this project myself, though I DID make the fine 4” thick oak block to mount the lights on over the vanity so I could see myself shave. We look forward to working with you again in the future.

Sincerely,

Norris and Usha Childs